Brooks Expert Support Tool (BEST) Quick Start & Upgrade Guide

Software Version 5.14.0.0



Beyond Measure

Brooks Instrument

March 06, 2024

See also the BEST User Manual for more details about installation.

Your exact versions shown may vary.

Expert

Your exact screen appearances may vary. Your versions may vary.

1.) Download the Brooks Expert Support Tool from the Website and save file to your hard drive.

w.brooksinstrument.com/en/prodi in in to your accou	ucts/accessories-software/product-software/brooks-expert-					
n in to your accou		support-toor				
	BEST/MultiPlo Kit with DaviceNes Power Supply	778201422	2			
	ESST/MultiPlo Kit with BriveCAT, Edwarkes1P, PROPINET Power Sup BIST/MultiPlo Kit with Photbour/SAB3 Power Supply Fee Models: OMB Quantim ¹⁰⁰ , SASSSOC (Bension A) Service Tool Cable Kit: RS232 to TTUCMOS Converter	9778201923 9778201223 977820923	2			
	To access this software you must have Windows 7 (32 or please download the software and follow the instructions			is 10 (32 or 64 bit). If your	computer meets this syster	m requirement,
	Note: This software <u>does not</u> require a USB security key. I https://www.ftdichip.com/Drivers/VCP.htm	MS Windows**	should load any required	drivers. If not, you can do	volcad from this website:	
	If you have any questions, view the video below (to view Brooks Instrument representative for assistance.	in full screen n	node, click the YouTube icc	in after pressing play), con	tact Technical Services or y	your local
		P ensing, and in threation to de	art 1 Sitial Sitian			
	DOCUMENTATION	BROOK High Fruidelin Brand Aban	<u>6</u>			
		BROOK Instruction	Documunts By Languag	•		
		December		•		
	Filename	File Type	Documents By Languag	•		
	Filename Data Sheet	File Type pdf	Decuments By Languag English		Portuguese	
	Filename Data Sheet Quick Start Guide	File Type pdf pdf	Decuments By Languag English English	an Romanian Spanish	-	
	Filename Data Sheet Quick Start Guide Installation & Operation Manual	File Type pdf pdf	Decuments By Languag English English English Korean Russi	an Romanian Spanish	-	

Link: http://www.brooksinstrument.com/products/accessories-software/product-software/brooksexpert-support-tool

2.) Unzip the *.zip file on your local computer's hard drive.



3.) Execute the setup.exe (right click on the executable and run as administrator):

4.) Read and accept the license agreement and click next:

B Setup - Brooks Expert Support Tool 5.13.9.19 -		×
License Agreement Please read the following important information before continuing.		
Please read the following License Agreement. You must accept the terms of this agreement before continuing with the installation.		
Brooks Instrument Brooks Expert Support Tool (BEST) Software End User License Agreement IMPORTANT - READ CAREFULLY	I	
BY INSTALLING THE SOFTWARE CONTAINED WITHIN THIS PACKAGE, YOU ("LICENSEE") AGREE TO		
I go not accept the agreement		
Next	Cano	el

5.) Read the text from the ReadMe file, then click Next:

B	Setup - Brooks Expert Support Tool 5.13.9.19 -		×
	Information Please read the following important information before continuing.	L (a)	
	When you are ready to continue with Setup, dick Next.		
	Jan 11, 2024	1	
	Brooks Expert Support Tool (BEST).	Ċ	
	You may uninstall previous versions of Brooks Expert Support Tool. Uninstallation		
	is accomplished via the Windows Control Panel in "Programs and Features" or		
	"Add/Remove Programs".		
	You may have installed a copy of BEST < version 4.0 and a version > 4.0 installed		
	Back Next	Canc	el

6.) If you need to maintain an existing version of FloCom (such as with CopyExact), please see additional instructions in the user manual. Deselect Virtual COM Port Driver if you don't need it (see user manual). This is required for use with the VDM300 and GP200 devices. Also, note that the Labview Runtime engine is only required to be installed if you intend to do sensor tuning. It can also be installed at a later time.

Click Next.

B Setup - Brooks Expert Support Tool 5.13.9.19	-		\times	
Select Components Which components should be installed?				
Select the components you want to install; dear the components you do not want to install. Click Next when you are ready to continue.				
BEST Program Files		83.5 MB		
FloCom Databases Ver. 20240125		17.4 MB		
FloCom 6.20		5.2 MB		
FloComPlus 2.03.26		43.4 MB		
Virtual COM Port Driver 1.4.0				
FTDI USB To Serial Port Driver 2.12.36.4		2.2 MB		
LabView Runtime Engine 2018 (For Sensor Tuning)		429.1 MB		
Current selection requires at least 583,5 MB of disk space.				
Back	Next	Cano	el	

7.) Click Install.

B Setup - Brooks Expert Support Tool 5.13.9.19	-		×
Ready to Install Setup is now ready to begin installing Brooks Expert Support computer.	Tool on your		00
Click Install to continue with the installation, or click Back if yo change any settings.	u want to review	or	
Destination location: C:\Program Files (x86)\Brooks Instrument\BrooksExpert Setup type: Custom installation Selected components: BEST Program Files	SupportTool	A	
4		×	
Back	<u>I</u> nstall	Can	cel

8.) If the maintenance window appears, click repair:

InstallShield Wiz	zard X
₩elcome Modify, repai	ir, or remove the program.
	the Virtual COM Port Driver Setup Maintenance program. This program lets you urrent installation. Click one of the options below.
O Modify	
1 ⁴	Select new program features to add or select currently installed features to remove.
• Repair	Reinstall all program features installed by the previous setup.
C <u>R</u> emove	Remove all installed features.
	< <u>B</u> ack <u>N</u> ext > Cancel

- Device Driver Installation Wizard Welcome to the Device Driver Installation Wizard! This wizard helps you install the software drivers that some computers devices need in order to work. To continue, click Next. Next> Cancel
- 9.) If the driver installation windows appears, click Next:

10.) When the driver installation completed window appears, click Finish:

Device Driver Installation Wiz	rard			
	Completing the Device Driver Installation Wizard			
	The drivers were successfully installed on this computer. You can now connect your device to this computer. If your device came with instructions, please read them first.			
	Driver Name Status ✓ STMicroelectronic Ready to use			
	< Back Finish Cancel			

11.) Click Next to install FloCom databases:



12.) Click Next (do not change the install folder):

💱 Install FloCom databases	×
Extraction Path Select a directory to extract files to.	
Choose the folder you would like to extract these files to. If it does not exist, it can be created for you.	
C:\Program Files (x86)\Common Files\UnitInst\fcConfig	
Browse	
Create this directory if it does not exist	
FreeExtractor	
< Back Next > Cance	2

13.) Click Next to install FloCom:



14.) IF the maintenance screen appears, click Repair and then Next:



15.) Click Install:



15.) Click Finish:



17.) If this window appears, click repair and Next:



18.) Click Finish to complete the installation:



19.) A desktop short cut will be added to your Windows desktop. Double click it to start BEST:



20.) See the user manual for instructions to connect your device and use BEST with it.